

Finance

Director: XXXXXXXXXXXX

Waltham Forest Town Hall, Forest Road, Walthamstow, E17 4JF

Mr XXXXXX
By e-mailAsk for: XXXXXXXXXXXX
Our Ref: FOI 2013 – 00948
Your Ref:
Email: XXXXXXXXXXXX
Direct line: XXXXXXXXXXXX
Direct fax:
Date: 18 February 2014

Dear XXX

Re: FOI 2013 – 00948

I refer to your request for information received 17 January 2014 under the Freedom of Information Act 2000. You requested the following information :-

- 1) A copy of all signed bailiff contracts/service level agreements for recovery of council debts that cover 1st April 2012 to 31st December 2013
- 2) The dates and locations of all Bailiff ANPR 'Special Operations' with the Police from 1st April 2012 to 31st December 2013 including disclosure of the bailiff contractor who was in attendance.
- 3) The total income recovered by bailiffs of parking debts for the 1st April 2012 to 31st December 2013
- 4) All bailiff contract monitoring reports for 1st April 2012 to 31st December 2013

In response to this question, I can confirm that the Council holds the following information.

- 1) You inspected our bailiff contracts last year as part of your inspection of the 2012/13 accounts and requested extracts were supplied to you. These would still be the relevant contracts. Can you please let me know if you require any further information.
- 2) Bailiff ANPR 'Special Operations' with the Police from 1st April 2012 to 31st December 2013.



Date	Location	Bailiff
30 March 2013	Ferry Lane - This was a Haringey Police operation but just on the border with LBWF	TASK
13 July 2013	Lee Bridge Road	TASK
20 July 2013	o/s Walthamstow Central Underground Stn.	TASK
7 August 2013	No details of location	JBW
31st August 2013	Leytonstone High Road	TASK
4 September 2013	Whipps Cross Rd	JBW
5 September 2013	Lea Bridge Rd	JBW
2 October 2013	Lea Bridge Rd	JBW
5th October 2013	Lea Bridge Road	TASK
19th October 2013	Ferry Lane	TASK
4 December 2013	Markhouse Rd	JBW

NB JBW's records only go back to June 2013
Equita & Newlyn have not undertaken any ANPR operations within the borough

3) The total income recovered by bailiffs for parking debts for the 1st April 2012 to 31st December 2013 is £953,399.58

4) Regarding monitoring reports for Revenue and Benefits use of bailiffs, I refer you to your previous discussions with Wendy Gibbs from LBWF, who informed you that these contained personal information and therefore could not be shared with you.

For Parking bailiff monitoring please see the attached monitoring spreadsheet reports for the last 4 months.

Under the Freedom of Information Act 2000, you have the right to complain about the Council's response to your request for information.

If you wish to pursue such a complaint, please do so within 28 days from the date of this letter and ask for a review of the Council's decision.

Please write to: The Information Officer, Learning from Complaints Team, Room 104, Waltham Forest Town Hall, Walthamstow E17 4JF, or email

information.officer@walthamforest.gov.uk. Please mark your request clearly as "Request for Review".

If after receiving a response to the review, you remain dissatisfied with the Council's response, you have the right to complain to the Information Commissioner.

Further information can be obtained via the Information Commissioner's helpline 0303 123 1113 or their website at:

http://www.ico.gov.uk/complaints/freedom_of_information.aspx

Yours sincerely

XXXXXXXXX,
Group Accountant,
Corporate Finance